SQT

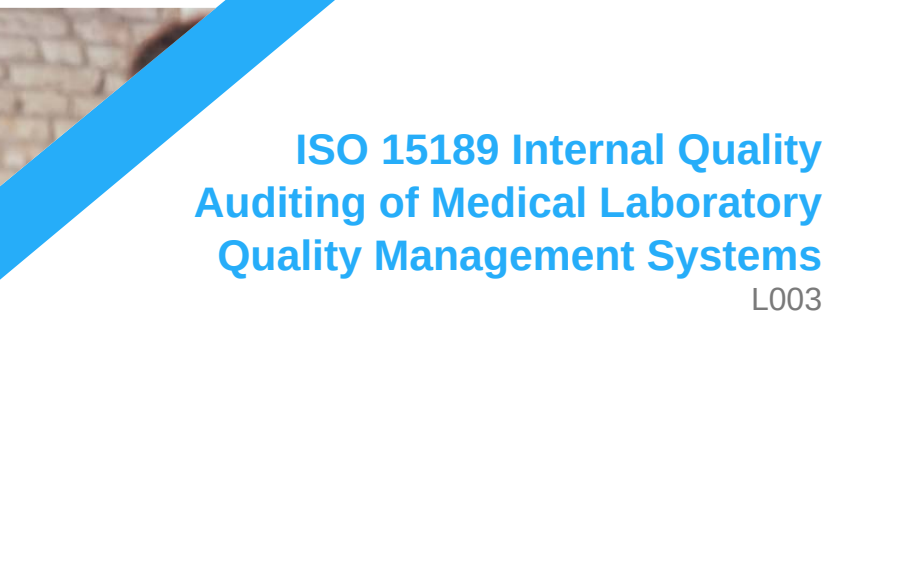
TRAINING THAT DEVELOPS *REAL* CAPABILITY











ISO 15189 Internal Quality Auditing of Medical Laboratory Quality Management Systems

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ISO 15189 Internal Quality Auditing of Medical Laboratory Quality Management Systems

Internal auditing is fundamental to any quality improvement initiative. Many hospital laboratories have adopted the ISO 15189 Quality Management System standard. A fundamental element of all Quality Management System standards is the measurement of system & process performance using a process based approach. The method for determining this is to conduct internal audits. Trained auditors must carry out these audits.

This two day course focuses on auditing for real quality improvement as well as compliance. The course provides detailed training in developing the skills necessary to be an effective internal auditor using many fun exercises including preparing for, performing and reporting of a real audit.

Attending delegates should have a good working knowledge of ISO 15189.

Duration & Price

Duration: 2 days
Delivery mode: This programme is available In-Company

Dates & Locations

In-Company training programmes are customised for your organisations specific needs. Most In-Company training is now delivered virtually.

In-Company Training

Please contact us for more information on our In-Company training options

What's covered?

Please Note: A practical audit within the company forms the basis of day 2. Audit areas within the company must be organised prior to the training so that effective preparation can commence on day 1. For this reason the numbers on this course are restricted to max 12 (4 audit groups of 3) to ensure all delegates get the attention needed to ensure they become effective Auditors.

Day 1:

- Introduction to Quality Systems (ISO 15189)
- Purpose of Internal Audits
- The Audit Process
- Selecting the Audit Team & Audit Behaviour
- Auditor Behaviours: Assumptions, Effective Listening, Dealing with Conflict
- Tools Available to Auditors
- Audit Preparation

Day 2:

- Audit Preparation
- Practical onsite audit
- Evaluating & Reporting the Audit

Delegates must attend both days to receive a Certificate of Attendance.

Who should participate?

All medical laboratory professionals.

What will I learn?

Participants achieve the following learning outcomes from the programme;

- Understand the importance of internal auditing within a quality management system
- Understand the responsibilities of Internal Auditors
- Conduct an effective internal audit e.g. plan and organise an internal audit against the organisation’s documented procedures & compliance standards
- Collect and analyse evidence objectively
- Evaluate and report the results of an internal audit

How do we train and support you?

In-House Courses

For In-House courses, the Tutor will contact the Course Organiser in advance to discuss the programme in more detail in order to tailor it specifically to the organisation.

Course Manual

Delegates will receive a very comprehensive course manual.

Tutors



Kevina O’Donoghue
View Profile

What Our Learners Say

We believe in excellence through transparency and continuous improvement. That's why we invite all our delegates to share their experiences on CourseCheck.com, an independent platform dedicated to genuine, unfiltered feedback. Learner insights help us not only to enhance our training programmes but also empower potential learners to make informed decisions. Click on the link below to read firsthand experiences and testimonials from past learners.



Click Here

SQT TRAINING THAT DEVELOPS *REAL* CAPABILITY

SQT provide a unique combination of high quality, accredited, practical training delivered by leading industry experts and supported by the most up to date learning technology and tools

LEAN SIX SIGMA, PROCESS & PROJECT MANAGEMENT

- Lean Six Sigma
- Join our Lean Six Sigma Network
- Continual Process Improvement
- Project & Programme Management

COMPLIANCE, STANDARDS & AUDITING

- Quality
- Environment & Energy Management
- Health & Safety
- Food Safety
- Life Sciences
- Laboratory
- Integrated Management Systems

LEADERSHIP & PERSONAL DEVELOPMENT

- Leadership & Personal Development
- Train the Trainer

QQI AWARD | IEMA APPROVED | CompEx Part of the JTL Group | FSPCA FOOD SAFETY PREVENTIVE CONTROLS ALLIANCE | CQI IRCA APPROVED TRAINING PARTNER | Chartered Institute of Environmental Health

SQT Training Ltd. | T: +353 61 339040 | E: info@sqt-training.com
W: sqt-training.com

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