



TRAINING THAT DEVELOPS  
*REAL CAPABILITY*



**ISO 9001:2015 Foundation  
(QMS) (eLearning) - CQI and  
IRCA Certified**

Q005

# ISO 9001:2015 Foundation (QMS) (eLearning) – CQI and IRCA Certified

This course is delivered in association with CQI and IRCA Approved Training Partner Antaris.

The universal Quality Management standard, ISO 9001 has been implemented by over 1.2 million organisations in 175 countries. ISO 9001:2015 provides industry with a useful model for business process improvement.

The ISO 9000 family addresses "Quality management". "Quality Management" means what the organisation does to fulfil:

- The customer's quality requirements, and
- Applicable regulatory requirements, while aiming to:
  - Enhance customer satisfaction, and
  - Achieve continual improvement of its performance in pursuit of these objectives.

More and more companies in both the public and private sectors are applying for certification to ISO 9001. It is rapidly becoming the minimum expectation for Quality Systems throughout all business sectors.

The aim of the Quality Management Systems Foundation training course is to provide people with an understanding of the importance of ISO 9001 as a tool for business improvement and emphasise the benefits and flexibility of this standard for all types of organisations.

## Duration & Price

Duration: 7.5 hours online days

Public Virtual Training: €195 + €30 fees

Delivery mode: This programme is available In-Company and via Public Virtual Training

## Dates & Locations

*Available as an IRCA approved E-learning course only. This programme is delivered through self-paced e-learning.*

## In-Company Training

Please [contact us](#) for more information on our In-Company training options

## What's covered?

The course is structured over 11 Lessons to allow for adequate coverage of all elements of ISO 9001:2015.

The programme covers the following topics:

- How to define “quality”
- The purpose and benefits of quality system standards, Annex SL & risk-based thinking
- The 7 Quality Principles, Plan, Do, Check, Act (PDCA) and Continual Improvement cycles
- The relationship between ISO 9000, ISO 9001 and ISO 9004
- The requirements of ISO 9001:2015 (using practical examples applied to a case-study organisation)
- Overview of Annex SL and the relationship between the clauses of ISO 9001, ISO 14001 and ISO 45001

## Who should participate?

- Those considering implementing ISO 9001 in their company or tasked with understanding what ISO 9001 implementation entails.
- Those who need to understand the business benefits of ISO 9001.
- Those who need to understand the process approach to management systems.
- Those considering attending any CQI IRCA certified QMS Auditor Course.

For applicants whose first language is not English, SQT recommends a minimum English language competency of IELTS 5.5 (or equivalent) for successful completion of this programme. It is important to note that learners are not expected to have an IELTS or equivalent examination complete. Potential delegates are expected to [self-assess](#) their English language competency against the IELTS Band scores which can be found in [this](#) document.

## What will I learn?

Participants achieve the following learning outcomes from the programme:

- Define “quality”
- Explain the purpose and intent of the ISO 9000 series of standards
- Describe the ISO 9001:2015 requirements and the concepts of quality management and the relationship between quality management and customer satisfaction
- Understand commonly-used quality management terms and definitions, as given in ISO 9000:2015
- Explain the relationships between the clauses of ISO 9001:2015
- Have a knowledge of management systems through the Plan-Do-Check-Act cycle
- Describe the potential business benefits of the process approach used in quality management and of having a formal Process-Based Quality Management System
- Understand how ISO 9001 provides the ideal basis for an Integrated Management System
- Understand the context of their organisation with respect to quality management.
- Determine quality risks and opportunities relevant to their organisation.

## What are the entry requirements?

### Pre-course Knowledge

Delegates should familiarize themselves with pre-course material prior to completing the course:

- [Quality management principles](#)
- [Reaping the benefits of ISO 9001](#)
- [Selection and use of the ISO 9000 family of standards](#)

## How will I be assessed?

A variety of self-evaluation tests will be present throughout the course which utilise case studies and sample documentation. Delegates are assessed throughout the course by progress through the Lessons. Upon successful completion of the course, delegates will be awarded with an SQT Certificate of Attendance and an CQI IRCA Certificate of Completion.

## How do we train and support you?

Technical Assistance can be provided by the support desk at [elarning@sqt-training.com](mailto:elarning@sqt-training.com)

## Programme accreditation

This course has been certified by CQI [IRCA](#), course certificate number 2066. The Chartered Quality Institute - International Register of Certificated Auditors (CQI IRCA) is the world's original and largest international certification body for auditors of management systems.

## Technology requirements (e-learning only)

### eLearning System Requirements

To run Moodle effectively you should, as a minimum, use the system components listed on this page. If you do not, Moodle may still work but some functionality may be lost.

Workplace IT environments' internal configurations can also restrict the functionality of Moodle. Access to content may be affected, as may the possibility of uploading files. File size limitations may also apply. Workplaces may also have older versions of software, and Moodle may not perform well with these.

### Operating Systems

#### Recommended

Windows 7, 10, Mac OSX Sierra, iPad IOS10

#### Mobile devices

At present, the Moodle Mobile app is not supported due to poor performance. We recommend that on a mobile device you log in to SQT Moodle using the web browser unless you are completing an assessment or activity that has a grading component.

If you are completing an assessment or activity that has a grading component we recommend that you use Moodle through a desktop browser.

### Internet Speed

Use a broadband connection (256 Kbit/sec or faster—this will ensure that you can view videos and online presentations) through USB wireless modem, ADSL, T1/T2, fibre optic or cable.

Dial-up access will be significantly slower, and we do not recommend it for using Moodle.

### Internet Browsers

Compatible browsers include:

- Google Chrome 32 bit version 50 or later (**recommended for optimal compatibility, this has been thoroughly tested on Windows**)
- Safari 10 or later (**recommended for optimal compatibility, this has been thoroughly tested on Mac**)

Note that add-ons and toolbars can affect any browser's performance.

#### MS Internet Explorer is not recommended

If you have any difficulty accessing SQT Moodle, check that you are using one of the supported browsers above before you contact external support.

If you are using **MS Internet Explorer 9** and experience problems accessing Moodle, visit this page, [Fix site display](#), for assistance.

### Settings

We recommend that the following be enabled:

- Cookies
- Pop-ups (in both Internet browser and security software)
- JavaScript

### **Plugins**

We recommend that you use the latest version of [Adobe Flash Player](#).

### **Resource Viewing**

We recommend that you use the latest version of [Adobe Acrobat Reader](#).

To view all the resources uploaded to Moodle, you will probably need to have Microsoft Office (Word, Excel, PowerPoint) or an equivalent (e.g. Open Office, Viewer) installed.



## What Our Learners Say

We believe in excellence through transparency and continuous improvement. That's why we invite all our delegates to share their experiences on [CourseCheck.com](https://www.coursecheck.com), an independent platform dedicated to genuine, unfiltered feedback. Learner insights help us not only to enhance our training programmes but also empower potential learners to make informed decisions. Click on the link below to read firsthand experiences and testimonials from past learners.



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SQT provide a unique combination of high quality, accredited, practical training delivered by leading industry experts and supported by the most up to date learning technology and tools

#### LEAN SIX SIGMA, PROCESS & PROJECT MANAGEMENT

- Lean Six Sigma
- Join our Lean Six Sigma Network
- Continual Process Improvement
- Project & Programme Management

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- Environment & Energy Management
- Health & Safety
- Food Safety
- Life Sciences
- Laboratory
- Integrated Management Systems

#### LEADERSHIP & PERSONAL DEVELOPMENT

- Leadership & Personal Development
- Train the Trainer



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