











ISO 9001:2015 Internal Auditor (QMS)
- CQI and IRCA Certified

Q006

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Auditing internal quality systems is essential to sustaining and improving an organisation's performance. This certified course equips learners with practical, hands-on skills to plan, conduct and follow up internal audits in line with ISO 9001:2015 and ISO 19011 standards.

Delivered in association with CQI and IRCA Approved Training Partner Antaris, the course is aligned with international best practices and provides a pathway to globally recognised auditing credentials.

This highly interactive two-day course is designed to simulate real-world auditing scenarios. It emphasises doing over just knowing, ensuring learners build confidence to audit effectively and contribute to meaningful quality improvement.

Please note: A prior understanding of the ISO 9001 standard is strongly recommended. Learners who are unfamiliar with ISO 9001 can avail of free access to the SQT <u>Foundation elearning course</u> when booking (IRCA certification optional and incurs a fee).

Duration & Price

Duration: 2 days

Public Virtual Training: €495 + €35 fees

Delivery mode: This programme is available In-Company, and via Public Virtual Training

Dates & Locations

Date	Venue	
05 - 06 Nov 2025	Virtual	Book Date
11 - 12 Nov 2025	Virtual	Book Date
02 - 03 Dec 2025	Virtual	Book Date
13 - 14 Jan 2026	Virtual	Book Date

In-Company Training

Please contact us for more information on our In-Company training options

What's covered?

This highly interactive programme provides comprehensive insight into the principles and practices of effective internal quality auditing.

Key topics include:

Day 1:

- Introduction to Quality Systems
- PDCA and Process-based QMS
- Risk-based thinking and the Process Approach
- The QMS Audit Process
- Internal auditor responsibilities and competencies

Day 2:

- Audit preparation and checklists
- Conducting audits and gathering evidence
- Interview and questioning techniques
- Reporting, follow-up and corrective action

Content can be tailored for In-Company delivery to reflect specific organisational systems and needs.

Who should participate?

This programme is designed for anyone involved in the auditing, management, or implementation of a Quality Management System (QMS) that conforms to ISO 9001:2015. It is equally valuable for those who are new to auditing and for experienced auditors who wish to strengthen their skills.

It will benefit individuals who:

- Conduct, plan, or support internal audits of a QMS
- Manage, maintain, or implement ISO 9001:2015 quality systems
- Need to identify and address gaps in system effectiveness to support compliance
- Carry out supplier or external audits on behalf of their organisation

Typical participants include Quality Managers and Engineers, Department Managers and Supervisors and personnel responsible for supplier or process audits.

What will I learn?

On successful completion of this course, learners will be able to:

- Explain the role and responsibilities of an internal auditor
- Describe how internal audits contribute to QMS maintenance and improvement
- Interpret the ISO 9001:2015 standard using the PDCA model
- Apply a risk-based, process-oriented audit approach
- Plan and conduct effective internal QMS audits in accordance with ISO 19011
- Report on audit findings and follow up on corrective actions

These outcomes will empower learners to add tangible value through structured auditing and drive quality improvements.

What are the entry requirements?

CQI IRCA recommends the following prior knowledge:

- Understanding of the PDCA cycle
- Familiarity with quality management concepts and their relationship with customer satisfaction
- Understand commonly used quality management terms and definitions, as given in ISO 9000
- Knowledge of ISO 9001 requirements (free e-learning Foundation course access provided by SQT if required)

English Language Competency

A good standard of written and spoken English is important to engage effectively with this programme.

How will I be assessed?

Learners are **assessed continuously** throughout the course via interactive exercises and engagement in Q&A sessions:

- Role-playing audit scenarios
- Involvement in case study exercises
- Active participation in course discussions
- Tutor-led evaluation of individual contributions

Full attendance and participation are required for successful completion.

How do we train and support you?

Our training approach is practical, highly interactive and discussion-based, with flexibility to meet organisational needs:

- Pre-training consultation to align with your QMS system (for In-Company courses)
- Access to a certified <u>ISO 9001 Foundation e-learning</u> module (if required)
- Where appropriate, exercises incorporate the organisation's own QMS documentation, offering learners the opportunity to practise audit techniques in a relevant and realistic setting. This hands-on approach culminates in a tutor-supervised internal audit, reinforcing practical application and embedding core learning outcomes.
- Flexible delivery options to suit different needs:
- onsite and live virtual training for your team
- scheduled virtual public courses for individuals to join independently
- Real-time support from expert tutors

Class sizes are generally limited to 10–12 to support personalised learning and individual support.

Programme accreditation

- This course is <u>CQI IRC</u>A certified (Course Certificate No. 17985), meeting rigorous international standards for auditor training.
- Delivered in association with **Antaris**, a CQI IRCA Approved Training Partner

Certification ensures global recognition and demonstrates validated competence in internal quality auditing.

How can you progress?

Learners can continue developing their auditing and quality management capabilities through:

- ISO 9001:2015 Lead Auditor (CQI and IRCA Certified)
- Internal Auditing Integrated Management Systems (ISO 9001, ISO 14001 & ISO 45001)

Further progression supports deeper auditing capability and cross-standard expertise.

Tutors



Elizabeth Walker View Profile



Finbarr Stapleton View Profile



Gerry HigginsView Profile



Peter Fleming View Profile

What Our Learners Say

We believe in excellence through transparency and continuous improvement. That's why we invite all our delegates to share their experiences on CourseCheck.com, an independent platform dedicated to genuine, unfiltered feedback. Learner insights help us not only to enhance our training programmes but also empower potential learners to make informed decisions. Click on the link below to read firsthand experiences and testimonials from past learners.



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SQT provide a unique combination of high quality, accredited, practical training delivered by leading industry experts and supported by the most up to date learning technology and tools

LEAN SIX SIGMA, PROCESS & PROJECT MANAGEMENT

- Lean Six Sigma
- Join our Lean Six Sigma Network
- Continual Process
 Improvement
- Project & Programme
 Management

COMPLIANCE, STANDARDS & AUDITING

- Quality
- Environment & Energy
 Management
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