SQT

TRAINING THAT DEVELOPS *REAL* CAPABILITY

Introduction to Process Design (Process Mapping)

Q0011

Introduction to Process Design (Process Mapping)

This course provides fundamental skills for process design and standardisation, inherent in the application of the “process approach” to ISO management system standards such as ISO 9001, 14001, 45001, 50001, ISO 55001 and many others. Delegates should develop the capability to understand customer and stakeholder requirements and define standardised processes to deliver them.

The process approach used in this training programme enhances an organisation’s effectiveness and efficiency in achieving its defined objectives. With reference to ISO 9001:2015 this means enhancing customer satisfaction by meeting customer requirements.

Requirement of Process Approach for all Annex SL-based Management System Standards.

Duration & Price

Duration: 2 days
Public Virtual Training: €495 + €30 fees
Delivery mode: This programme is available In-Company, and via Public Virtual Training

Dates & Locations

Date	Venue	
17 - 18 Sep 2024	Virtual	Book Date

In-Company Training

Please contact us for more information on our In-Company training options

Who should participate?

- Quality managers & engineers
- Business improvement managers
- Internal and supplier/vendor auditors
- Those who manage quality management systems

What will I learn?

Participants achieve the following learning outcomes from the programme;

- define a process that reflects the flow down of customer and stakeholder requirements.
- define the requirements of the customer/stakeholder for a specific process.
- develop process standardisation in support of the establishment of good process management practice.
- identify where key measures are located in a process.
- ensure that processes are well defined and standardised such that they reflect management intent and enable effective audit of performance and risks.
- extend process definition through the supply chain.
- establish a foundational understanding of current performance/practice.
- sustain improvements through effective standardisation.
- define a process and standardise it with respect to an understanding of what aspects are key to the specific requirements of customers and stakeholders including compliance requirements.
- be a quality coach for process thinking and standardisation.

How will I be assessed?

Continuous assessment though individual and group exercises

Programme accreditation

This course is presented by Antaris (01185832)
This programme (FD106) has been certified by CQI IRCA, course certificate number 2330. The International Register of Certificated Auditors (CQI IRCA) is the world's original and largest international certification body for auditors of management systems.

Further information regarding accreditation is available here.

Tutors

Liam Regan
View Profile

What Our Learners Say

We believe in excellence through transparency and continuous improvement. That's why we invite all our delegates to share their experiences on CourseCheck.com, an independent platform dedicated to genuine, unfiltered feedback. Learner insights help us not only to enhance our training programmes but also empower potential learners to make informed decisions. Click on the link below to read firsthand experiences and testimonials from past learners.

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SQT TRAINING THAT DEVELOPS *REAL* CAPABILITY

SQT provide a unique combination of high quality, accredited, practical training delivered by leading industry experts and supported by the most up to date learning technology and tools

LEAN SIX SIGMA, PROCESS & PROJECT MANAGEMENT

- Lean Six Sigma
- Join our Lean Six Sigma Network
- Continual Process Improvement
- Project & Programme Management

COMPLIANCE, STANDARDS & AUDITING

- Quality
- Environment & Energy Management
- Health & Safety
- Food Safety
- Life Sciences
- Laboratory
- Integrated Management Systems

LEADERSHIP & PERSONAL DEVELOPMENT

- Leadership & Personal Development
- Train the Trainer

QQI AWARD | IEMA - APPROVED - | CompEx Part of the JTL Group | FSPCA FOOD SAFETY PREVENTIVE CONTROLS ALLIANCE | CQI IRCA APPROVED TRAINING PARTNER | Chartered Institute of Environmental Health

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